

Prestige Spa Covers

How To Place A Warranty Claim

Please provide the following information via e-mail, fax or regular mailing

- **Name**
- **Address**
- **Phone Number**
- **E-mail Address**

- **Company purchased from**
- **Purchase Date**
- **Type of cover (Make/Model)**

- **Note describing the problem.**
- **Pictures of the problem (one with cover on spa, one with cover open showing fold area (underside), and additional photos showing any other problems that need to be addressed).**
- **Copy of original bill of sale or receipt showing date of purchase and model or size of cover.**

**All of the above items requested are mandatory to process your warranty claim.*

Upon receiving all required information, we will process your warranty claim and notify you as to a resolution to your warranty claim with in a few business days.

If you decide to proceed with your replacement order once you have received your notification (including replacement cost, if applicable), please complete & return your warranty order form attached to your e-mail notification. All replacement orders take approximately 5-7 business days plus shipping.

Please contact our warranty department @ 727-576-8600 for additional assistance.

Thank You,
Warranty Department

Prestige Spa Covers
2875 MCI Drive
Pinellas Park, Florida 33782
Email: warranty@prestigespacovers.com
Phone: 727-576-8600 or 800-341-7661 / Fax: 800-343-3853